



Ministry of  
Social Development  
and Social Innovation

## **ANNOUNCEMENT**

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### **UPCOMING CHANGE TO OPTICAL/DENTAL EXCEPTIONS AND ORTHODONTIA**

As of November 1, 2014, the current practice for requesting exceptions for eyeglass replacements, contact lens requests and exceptions for the replacement for dentures that were previously directed to the Health Assistance Branch should be submitted to Pacific Blue Cross for consideration.

As of November 1, 2014, all requests for orthodontia coverage/eligibility that were previously submitted to the Health Assistance Branch should be submitted to Pacific Blue Cross.

All Service Provider enquiries regarding optical, dental and orthodontia coverage as of November 1, 2014 should be directed to Pacific Blue Cross at:

Dental – 604-419-2780  
Toll free – 1-800-665-1297

Vision – 604-419-2782  
Toll free – 1-800-667-8801